



3375 Manual Pipette Controller Limited Product Warranty

1 YEAR LIMITED WARRANTY

LIMITED WARRANTY PERIOD

Globe Scientific Inc. ("Globe") hereby warrants its item #3375 Manual Pipette Controller (the "Product") to be free of defects in workmanship and materials for a period of one (1) year from the original purchase date. This Limited Warranty applies only to the original end user (the "User") of the Product and cannot be assigned or transferred.

To register your product, please complete the Warranty Registration Form which can be found in the Downloads/Resources section of our website: www.globescientific.com/downloads-b-f/resources.html

REPORT AN ISSUE / REQUEST WARRANTY SERVICE

Notice of a Product defect must be reported to Globe prior to the expiration of the Limited Warranty Period and within thirty (30) days of a User becoming aware of any possible defect.

If notice of a defect is reported within the first 90 days after purchase, Globe will pay for standard ground transportation of the Product to Globe's approved service center for inspection and repair. Upon inspection, the Product will be exchanged for a new Product, provided the cause of the defect is determined to be unrelated to factors listed in the Exclusions clause herein.

To receive warranty service after the initial 90-day period, the User will be required to ship the Product at the User's expense to Globe's approved service center for warranty repair.

All claims must be made in writing using the Warranty Claim Form found at www.globescientific.com/downloads-b-f/resources.html or by emailing or calling Globe to request a Warranty Claim Authorization number. Please provide the following information with your request for service:

- User's name and address, telephone number and e-mail address
- Product model and serial number
- Proof of purchase: copy of packing slip or original invoice from your Globe distributor (required to verify initial date of the Limited Warranty period)
- Detailed description of the problem you are experiencing with the Product

Upon receipt of a Warranty Claim Authorization number, the User may ship the Product to Globe's approved service center:

Attn: Globe Service Center

Warranty Claim Authorization Number _____

4104 Sylon Blvd.

Hainesport, NJ 08036

Upon inspection of the Product, Globe will either repair the Product or replace it with a new or like-new unit at its sole discretion; if the Product is found to be defective by reason of workmanship or materials, the User will not be charged for the warranty service. Note: the remaining warranty period for the repaired or replaced Product will be limited to the time period that remains under the original purchase warranty.

EXCLUSIONS

Excluded from this Limited Warranty is any damage caused during the shipment, transport or handling of the Product following its initial receipt by the User; the replacement of wearing parts and any damage caused by (a) accident, fire, flood, wind, lightning or similar disaster; (b) unauthorized modifications including writing on or defacing the Product, or if the Product's serial number has been altered, effaced or removed; (c) improper maintenance, misuse, abuse or negligence in the operation or maintenance of the Product, including without limitation, unsafe operation, operation by untrained personnel and failure to perform routine maintenance or calibration; (d) maintenance or alteration of the Product by persons or service centers not authorized by Globe.

GLOBE'S SOLE LIABILITY UNDER THIS LIMITED WARRANTY FOR FAILURE TO REPAIR A DEFECTIVE PRODUCT AFTER A REASONABLE NUMBER OF ATTEMPTS IS LIMITED TO THE REPLACEMENT OF THE PRODUCT OR, AT GLOBE'S SOLE DISCRETION, A CREDIT FOR THE ORIGINAL PURCHASE PRICE.

THE ABOVE CONSTITUTES THE USER'S SOLE AND EXCLUSIVE REMEDIES WITH RESPECT TO ANY BREACH OF WARRANTY.

GLOBE SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES FOR MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE. ANY IMPLIED WARRANTY THAT MAY BE IMPOSED BY APPLICABLE LAW IS LIMITED IN ALL RESPECTS TO THE DURATION OF THIS LIMITED WARRANTY.

*This Limited Warranty applies only to Products sold to Users within the Continental U.S.
Please contact Globe Scientific for assistance if you are located outside of the Continental U.S.*